

EASE THE PRESSURE WITH FLEXIBLE LAN MANAGEMENT

**PROPOSITION
SUMMARY**

CHOOSE THE LEVEL OF COMPREHENSIVE, COST-EFFECTIVE LAN MANAGEMENT THAT BEST SUITS YOUR BUSINESS.

WHY CHOOSE OUR LAN MANAGEMENT?

- **REDUCE OPERATING COSTS AND POTENTIAL DOWNTIME RISKS, AND FREE UP STAFF TO CONCENTRATE ON CORE ACTIVITIES**
- **THREE TIERS OF LAN MANAGEMENT TO SUIT YOUR NEEDS AND BUDGET**
- **24/7 COVER WITH CHOICE OF RESPONSE TIMES**
- **COMPLETE END-TO-END SERVICE AVAILABLE**

HOW OUR LAN MANAGEMENT WORKS

We offer three tiers of LAN management: Maintained LAN, Monitored LAN and Managed LAN.

Maintained LAN combines maintenance of your network equipment, and any Cable&Wireless Worldwide-supplied devices, with a reactive, onsite breakdown service. Our SLAs provide a 24/7 repair service with response in four hours, eight hours or next business day.

Monitored LAN adds proactive remote monitoring, with incidents resolved either onsite or remotely, again with four-hour, eight-hour or next business day responses. You can also access management reports online.

Managed LAN is our end-to-end, fully managed service. It covers every aspect of making your LAN work better for you, from design, equipment supply and implementation, to change management, configuration, performance optimisation and security. It also covers problem resolution, and provides service reviews and reports.

KEY FEATURES AND BENEFITS

- Reduce your operating costs, increase availability and free up resources to focus on what you do best.
- Per-service pricing – affordable and transparent, with clear SLAs.
- Fast and effective 24/7 response from a large team of mobile engineers, experienced in multi-vendor equipment.
- Choice of management support levels to match your needs and budget: reactive onsite break/fix service, remote monitoring and incident resolution and our fully managed end-to-end service.

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SUPPORT

- **Dependable:** Cable&Wireless Worldwide offers a broad service portfolio, remote network operations, advanced monitoring tools, multi vendor expertise and competitive pricing.
- **Knowledgeable:** team of 600 widely accredited engineers with over 25 years experience in UK telecoms, across multi-vendor equipment.
- **Effective:** we fix over 90% of faults within agreed SLAs.
- **National reach:** average time to site is only 90 minutes, for 90% of sites.
- **Comprehensive:** our Managed LAN service includes problem management, change and configuration management, capacity and availability reports, design assurance and service reviews.

PRICING STRUCTURE

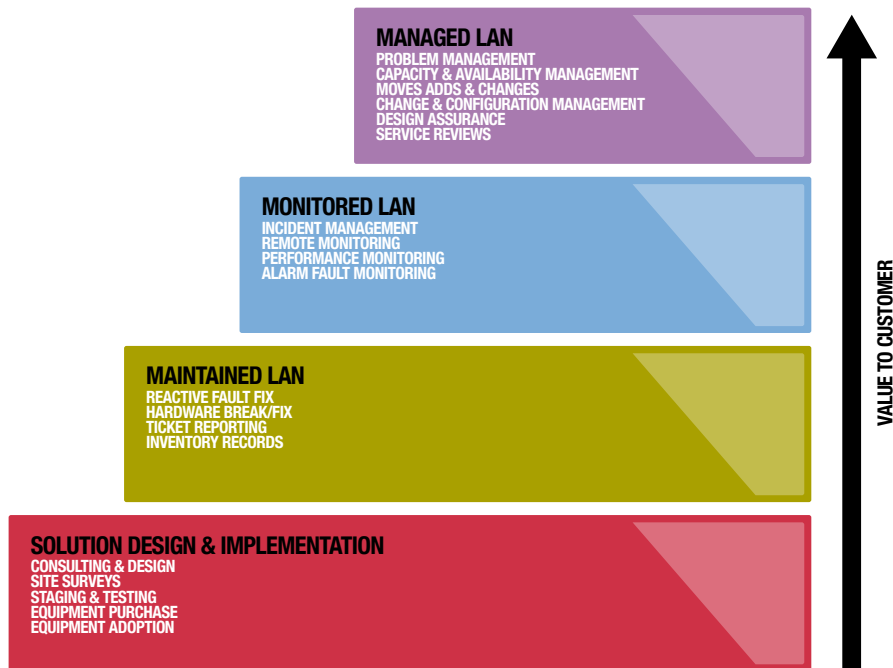
Pricing based on agreed solution

WHAT THE INDUSTRY EXPERTS SAY

“A strong range of products – all launched, all proven, all based on forward-looking technology.”

CURRENT ANALYSIS

LAN MANAGEMENT



For more on how you can ease the pressure with our LAN management, please contact us:

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Cable&Wireless
Worldwide